

Safety and Transportation Survey

Selected Results and Data
UChicago Graduate Council

Survey Responses Collected from November 18th - December 1st, 2021



Disclaimers

While 1289 students across all twelve graduate divisions responded to our survey, which is over 10% of the graduate student population, it should be noted that students who responded are more likely to have opinions about safety and security on and off campus. As a result, this survey may not be representative of the entire graduate student body at UChicago and may over- or under- represent some groups of students. This should be taken into consideration when using the results of this survey to make administrative decisions or implement changes.

Graduate Council's priorities are to provide services and programming to the graduate student body, and to promote the wellbeing of our community. The results of this survey do not reflect the opinions of GC, its executive team, or any of its members.



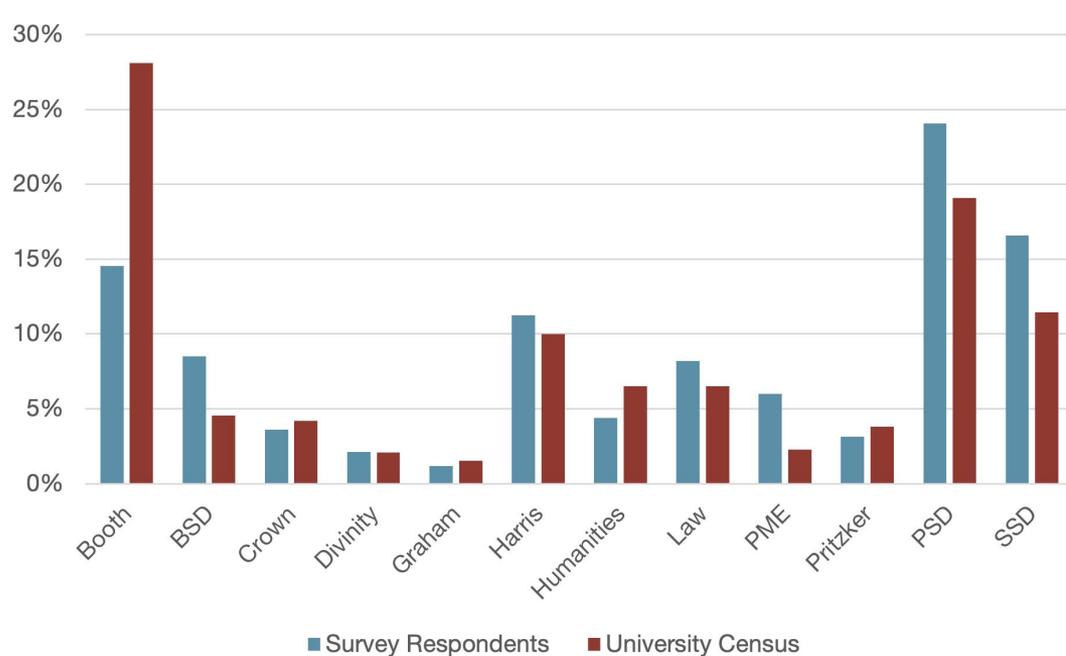
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Survey Respondent Demographics

Academic Divisions and Professional Schools



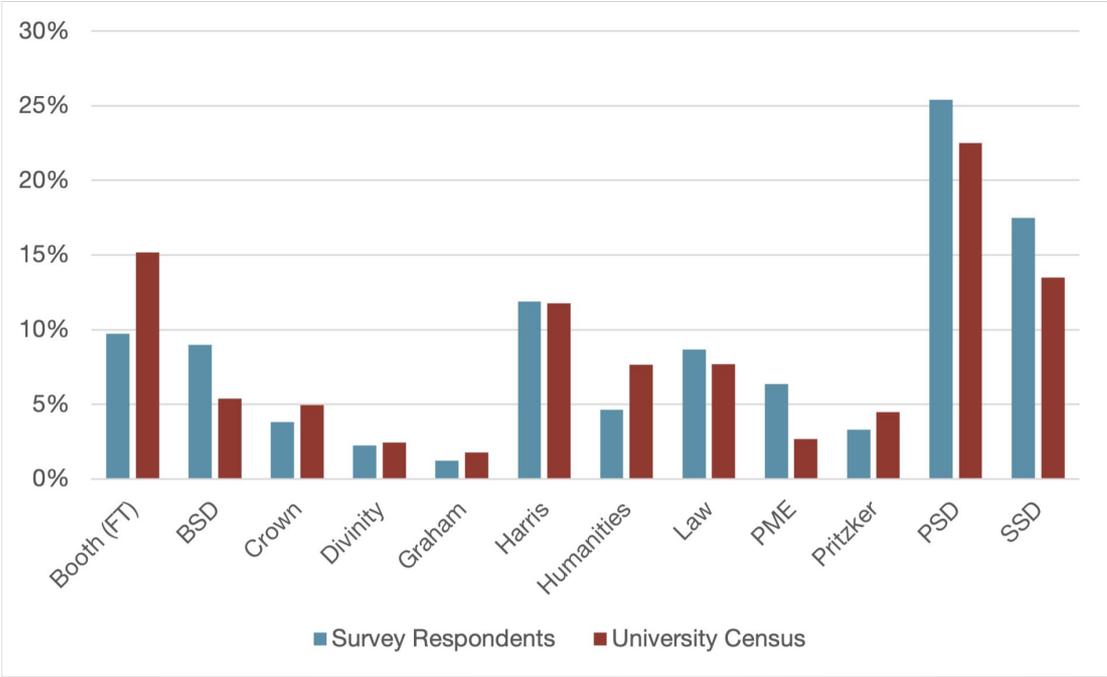
- 1,288 total responses
- Representation varies widely based on division and school
- Note that Booth enrolls the majority of part-time graduate students

★ *Students in dual degree programs are counted toward both programs in comparisons but not aggregates throughout*



Survey Respondent Demographics

Academic Divisions and Professional Schools

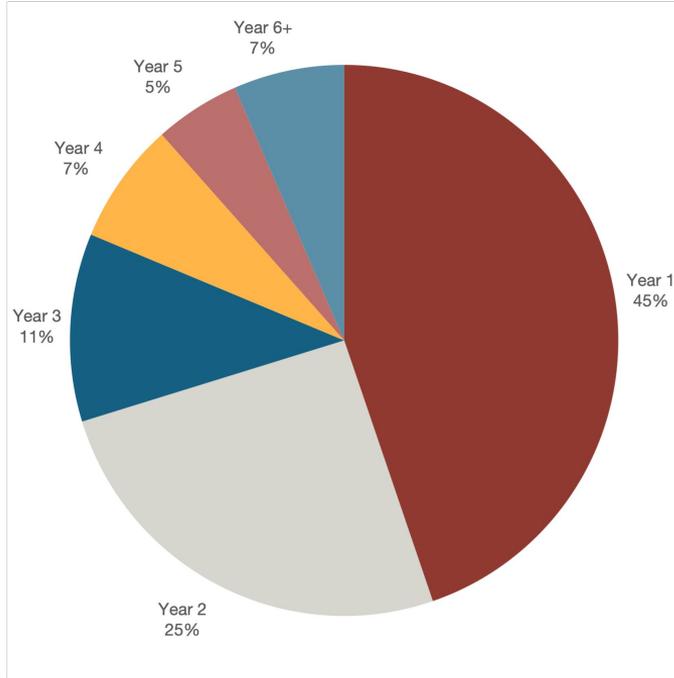


- Representation is more proportional among full-time graduate students

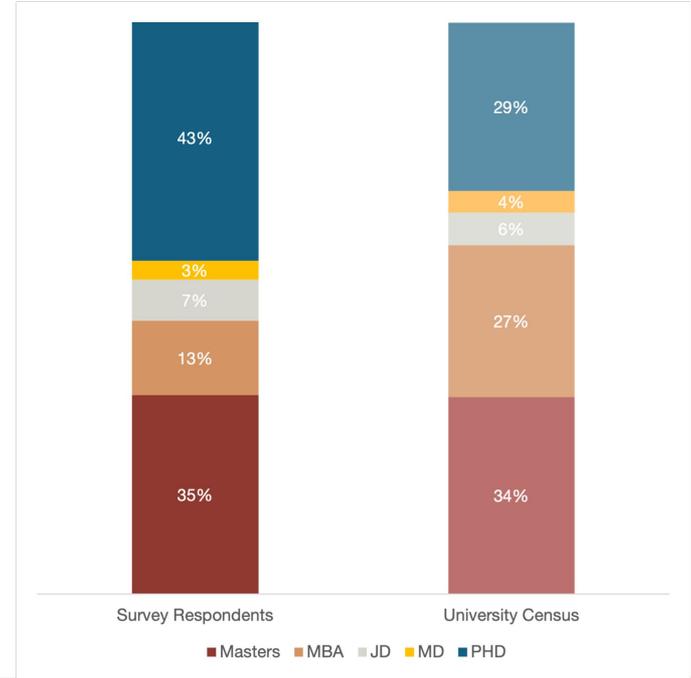


Survey Respondent Demographics

Degree and Year

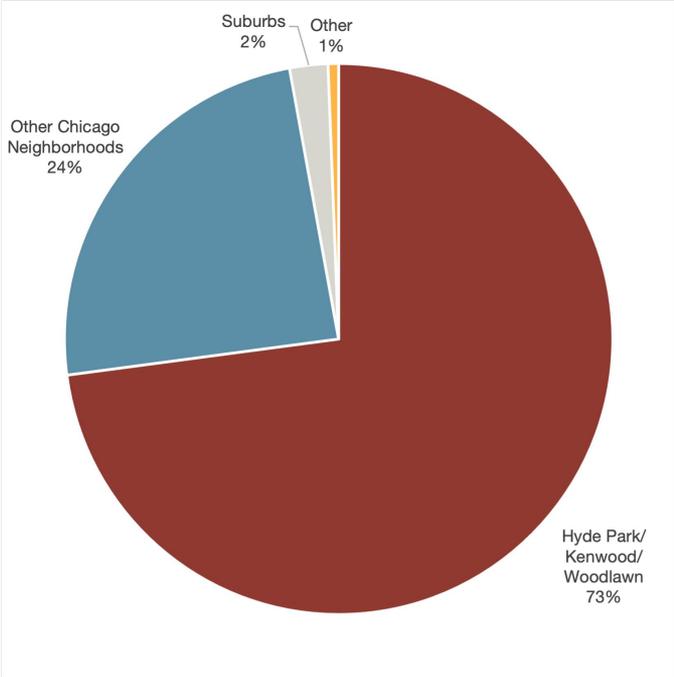


- Most respondents matriculated in the last 2 years
- PhD students are overrepresented
- MBA students are underrepresented



Survey Respondent Demographics

Geographic Distribution



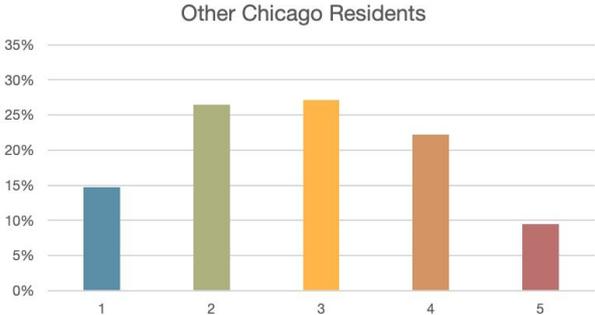
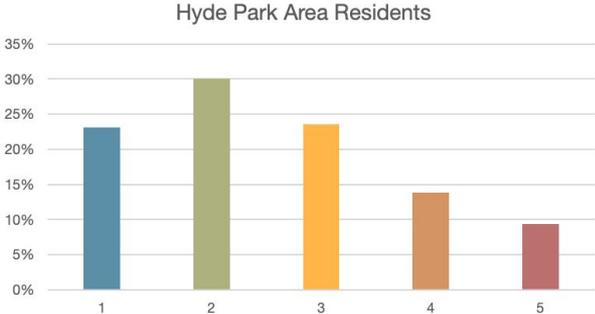
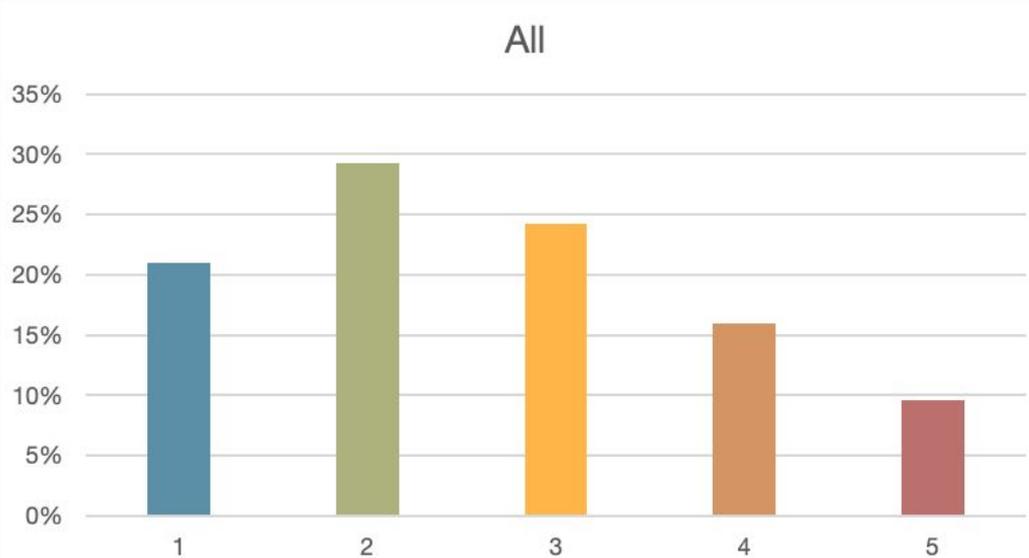
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Assessments of Safety on the UChicago Campus

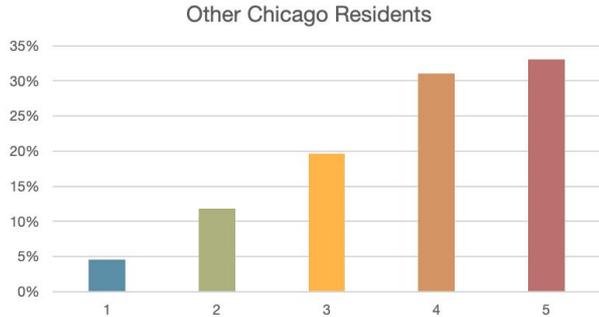
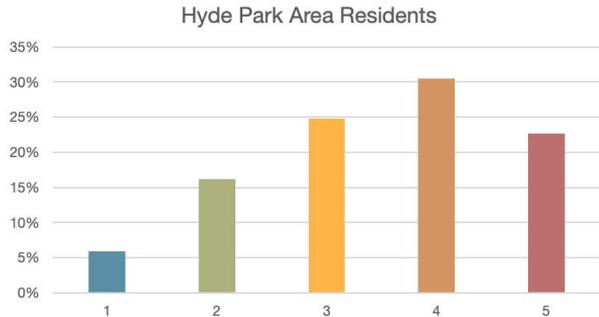
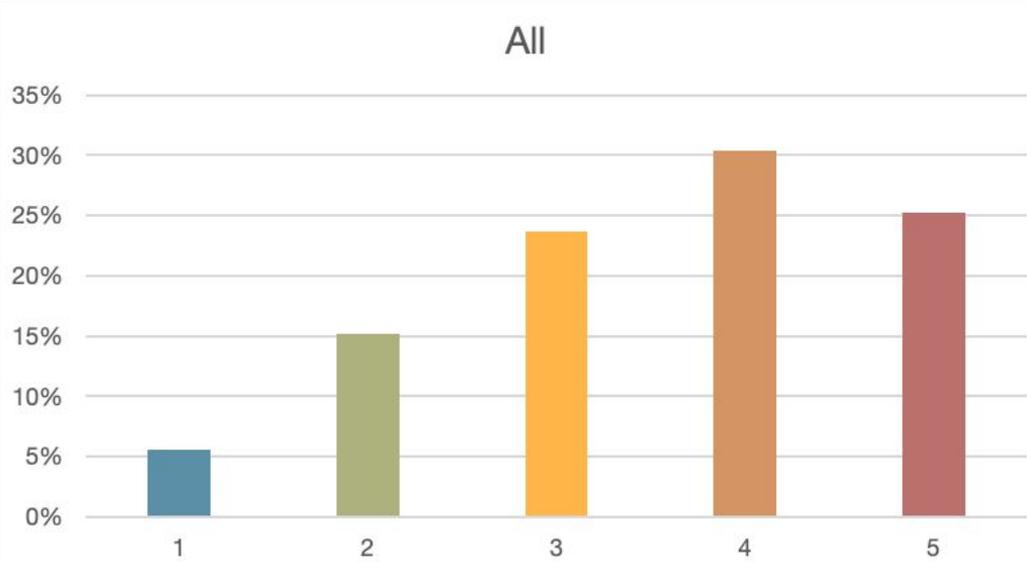
■ - Very Safe ■ - Very Unsafe



Respondents generally feel safe on the UChicago campus, particularly Hyde Park residents

Assessments of Safety in Hyde Park Off-Campus

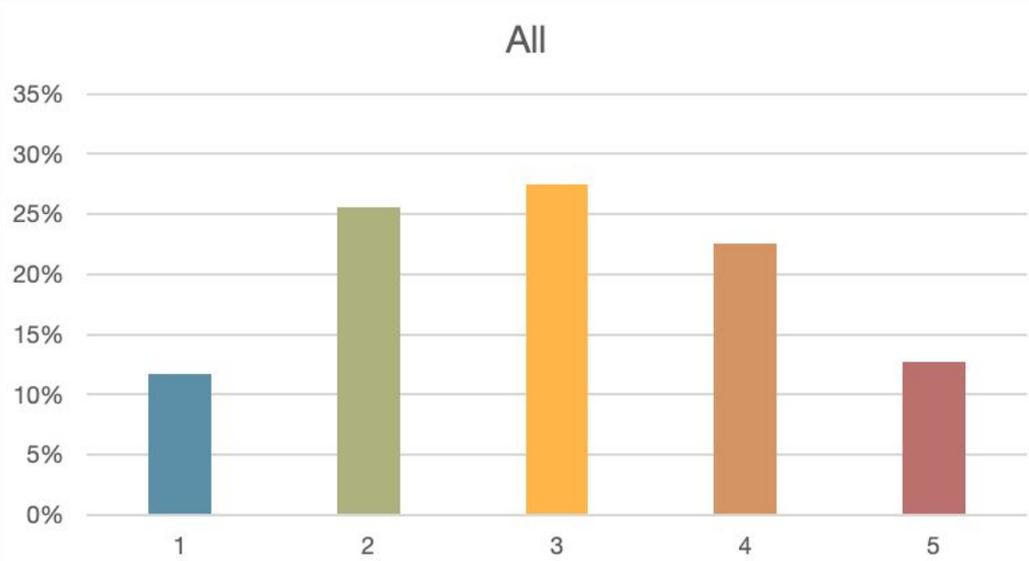
■ - Very Safe ■ - Very Unsafe



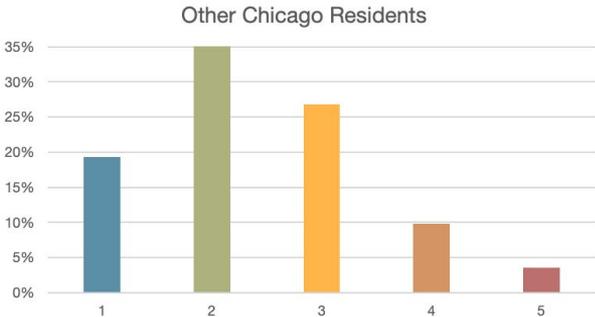
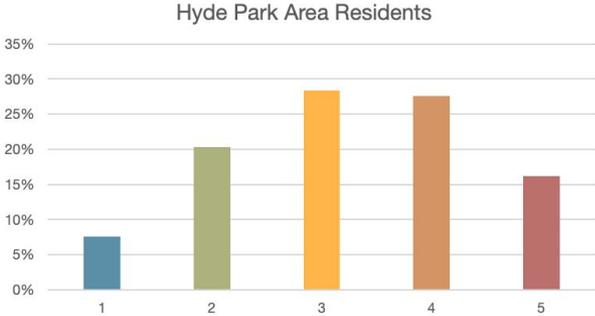
Respondents generally feel unsafe in Hyde Park off-campus, particularly those who do not live in the area

Assessments of Safety Near Residences

■ - Very Safe ■ - Very Unsafe



★ Results may be biased by students choosing to live in certain areas due to their perceptions of safety



Students who live in other areas of Chicago feel significantly more safe near their residences than students who live in Hyde Park

Key Assessments of Safety

- **Students feel safe on campus**
 - Students who live in Hyde Park feel significantly more safe on campus than they do near their own residences
- **Students feel unsafe in Hyde Park off-campus**
 - Students who live in Hyde Park feel slightly unsafe near their residences and more unsafe in the broader area
- **Students feel slightly differently based on where they live but generally share the same consensus**
 - Students who live in Hyde Park feel slightly more safe there, on and off campus

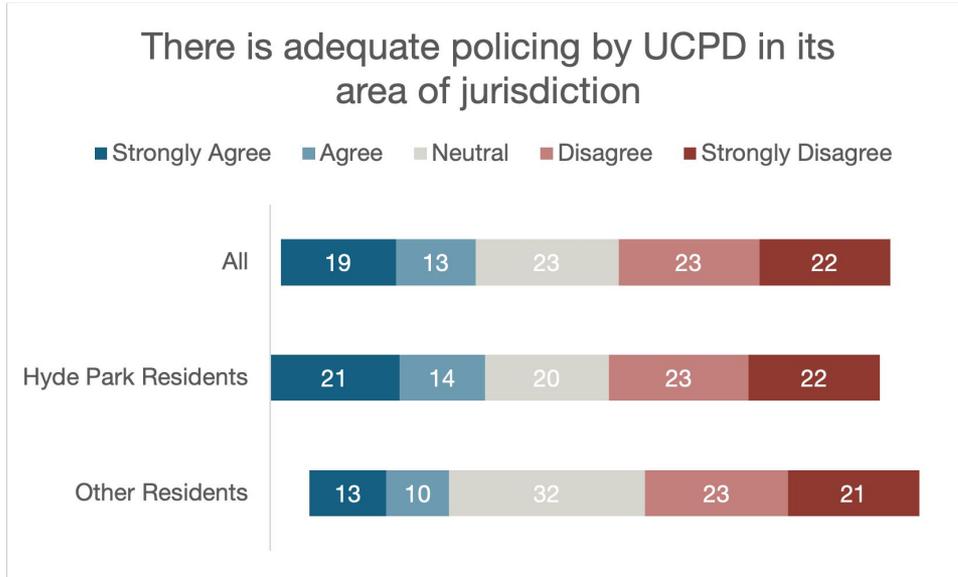


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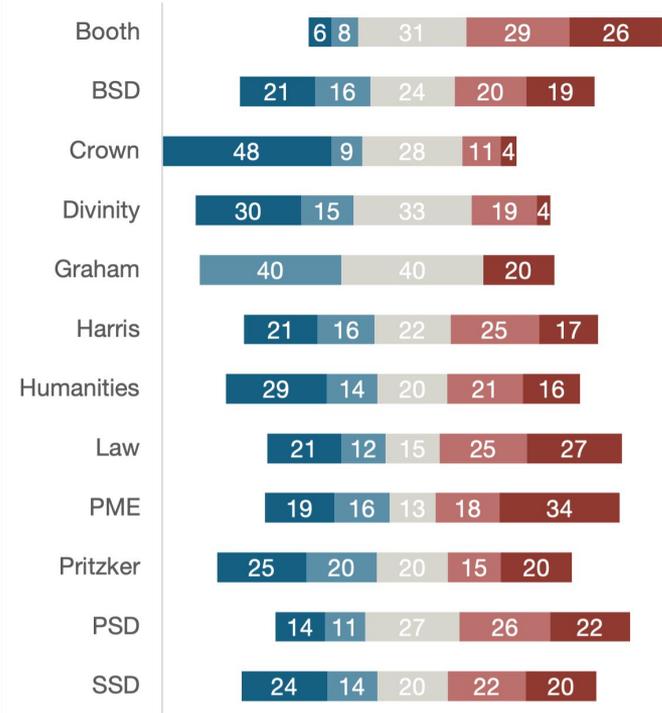
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Opinions on Existing UCPD Presence



Respondents who live in Hyde Park are slightly more likely to agree that policing by UCPD is adequate

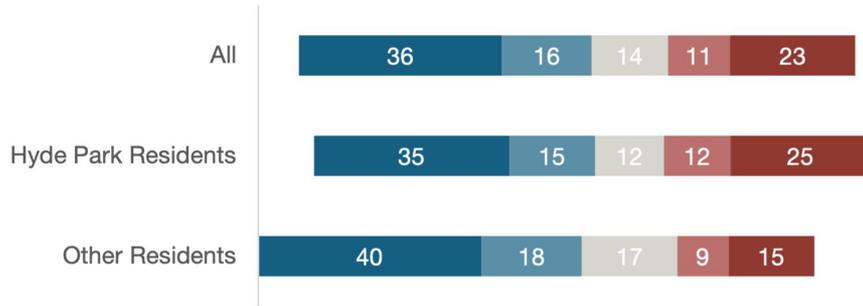


Respondents slightly disagree that policing by UCPD is adequate

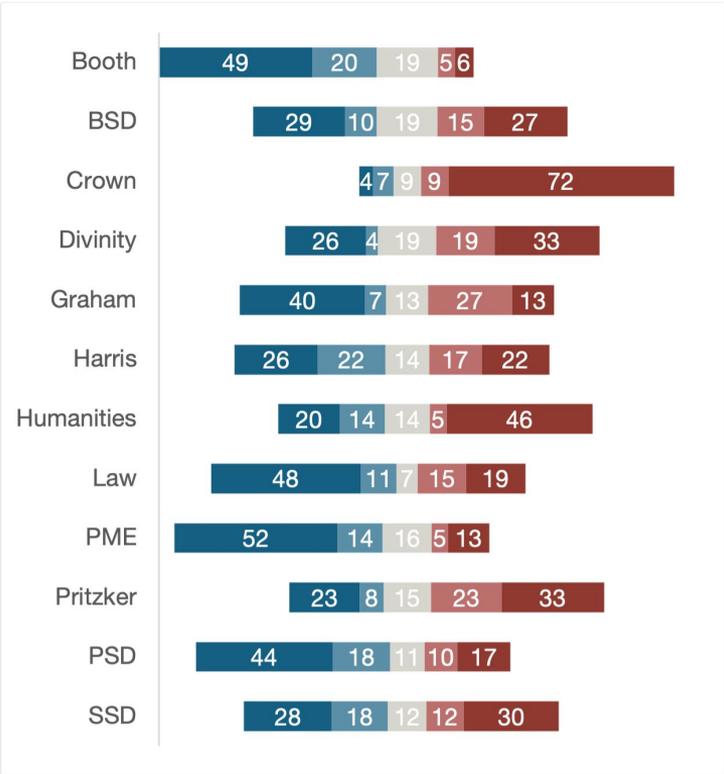
Opinions on Increasing UCPD Presence on Campus

Increasing UCPD presence on campus will be beneficial for long-term safety on campus and in adjacent neighborhoods

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree



Respondents who live in Hyde Park are more likely to oppose increasing UCPD presence, and opinions vary widely by division

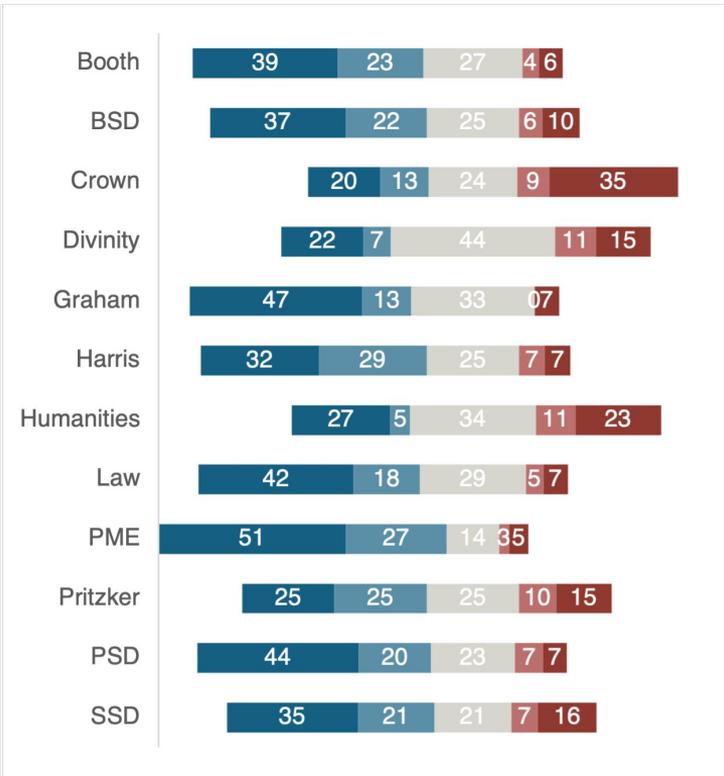
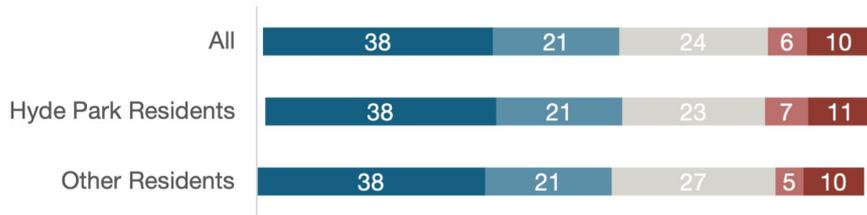


Respondents generally support increasing UCPD presence on campus but opinions are polarized

Opinions on Expanding the Safety Ambassador Program

Expanding the Safety Ambassador Program to residential neighborhoods and other public spaces in Hyde Park will be beneficial for long-term safety off campus and in adjacent neighborhoods

■ Strongly Agree
 ■ Agree
 ■ Neutral
 ■ Disagree
 ■ Strongly Disagree



Students strongly support expanding the Safety Ambassador Program

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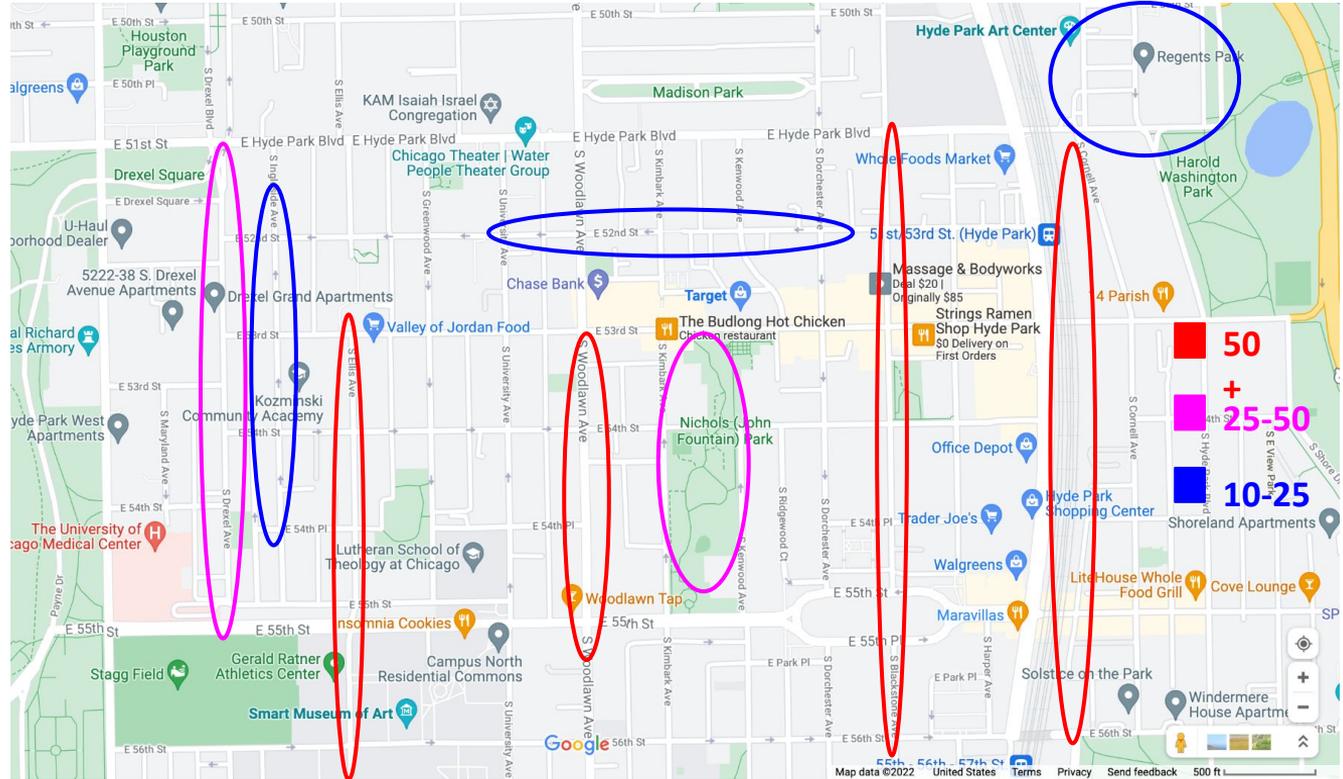
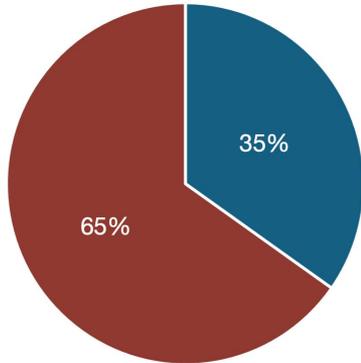
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Most respondents think that street lighting in Hyde Park is insufficient

Do you feel that street lamps in Hyde Park provide sufficient lighting when it gets dark?

■ Yes ■ No

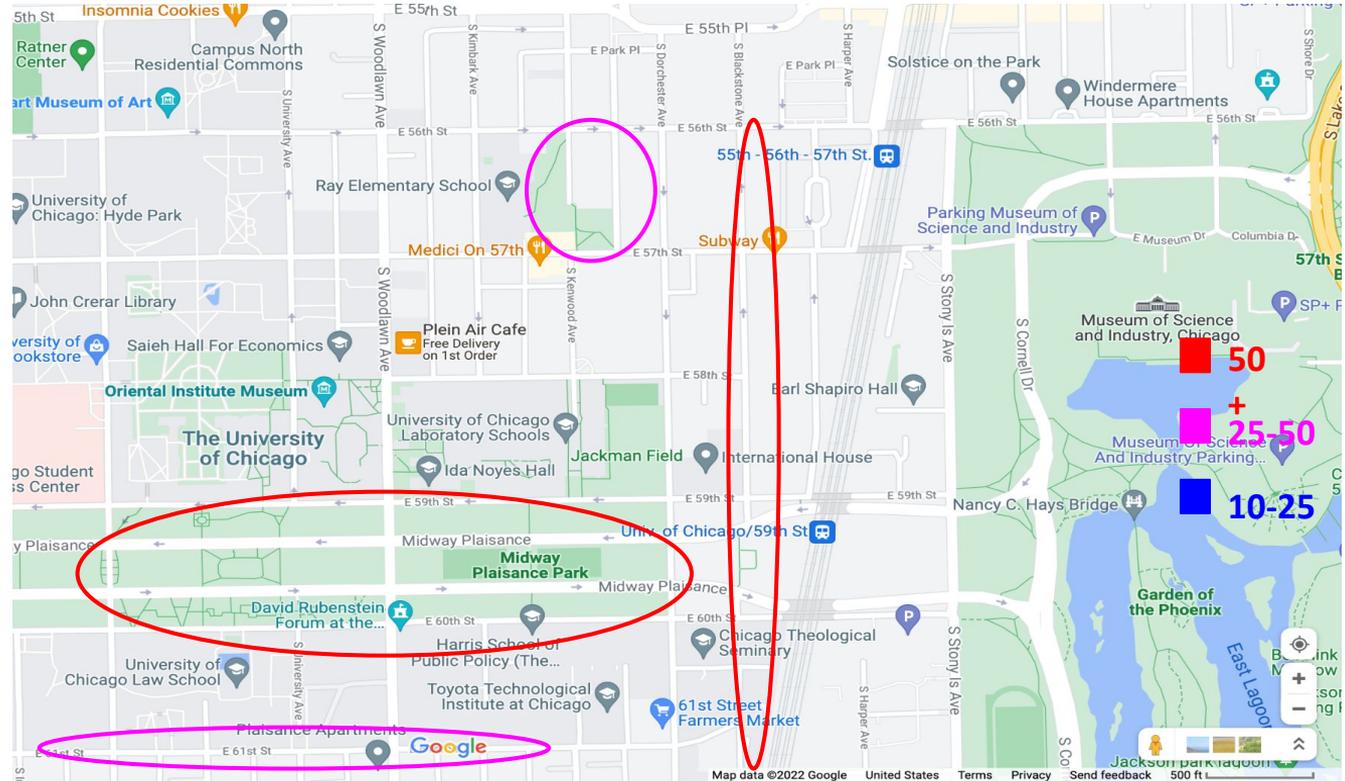
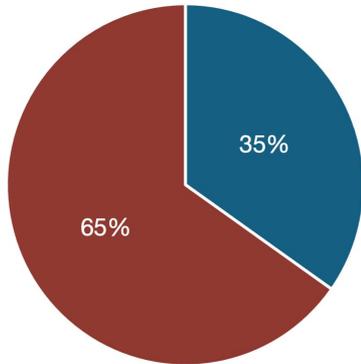


Areas that could benefit from better street lighting are coded according to the number of respondents who cited them

Most respondents think that street lighting in Hyde Park is insufficient

Do you feel that street lamps in Hyde Park provide sufficient lighting when it gets dark?

■ Yes ■ No



Areas that could benefit from better street lighting are coded according to the number of respondents who cited them

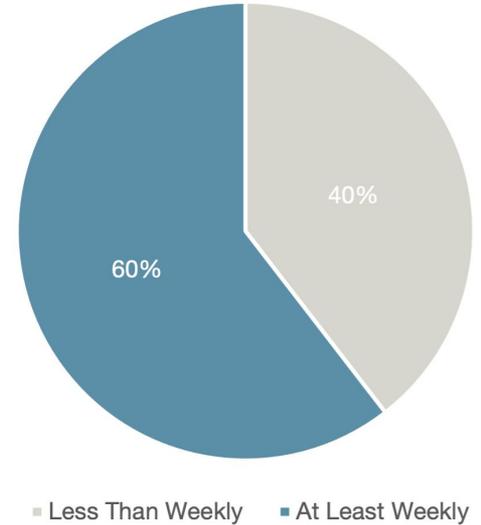
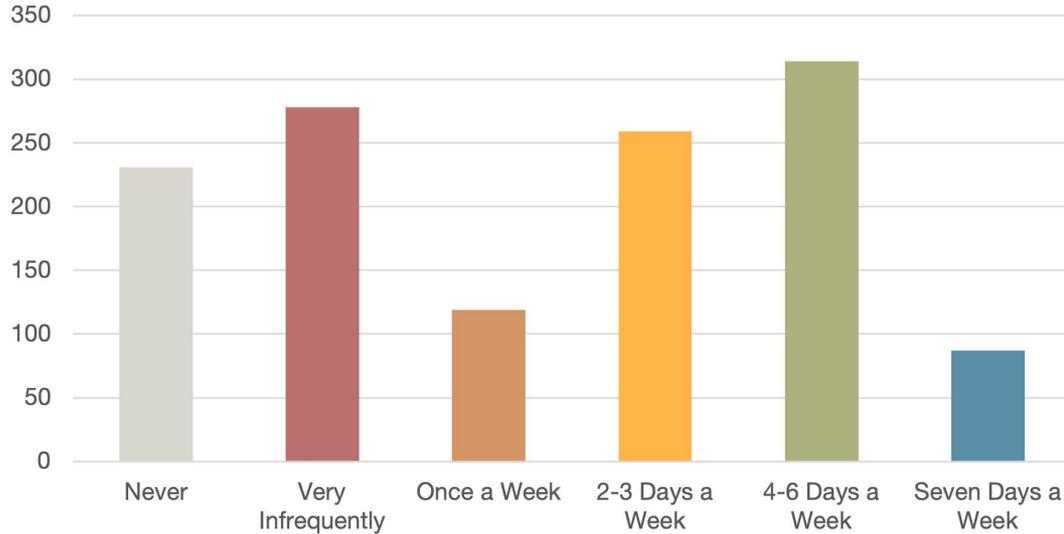
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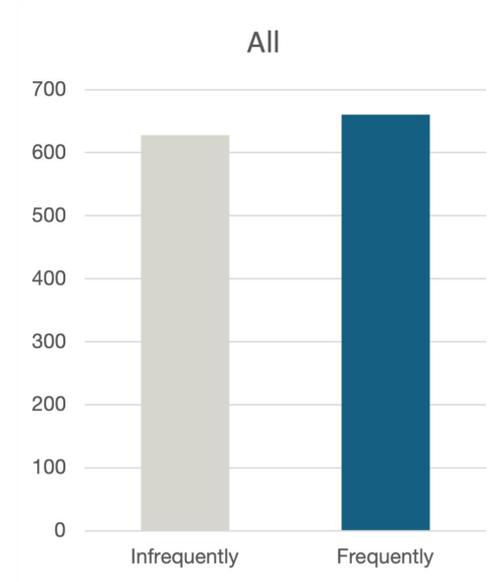
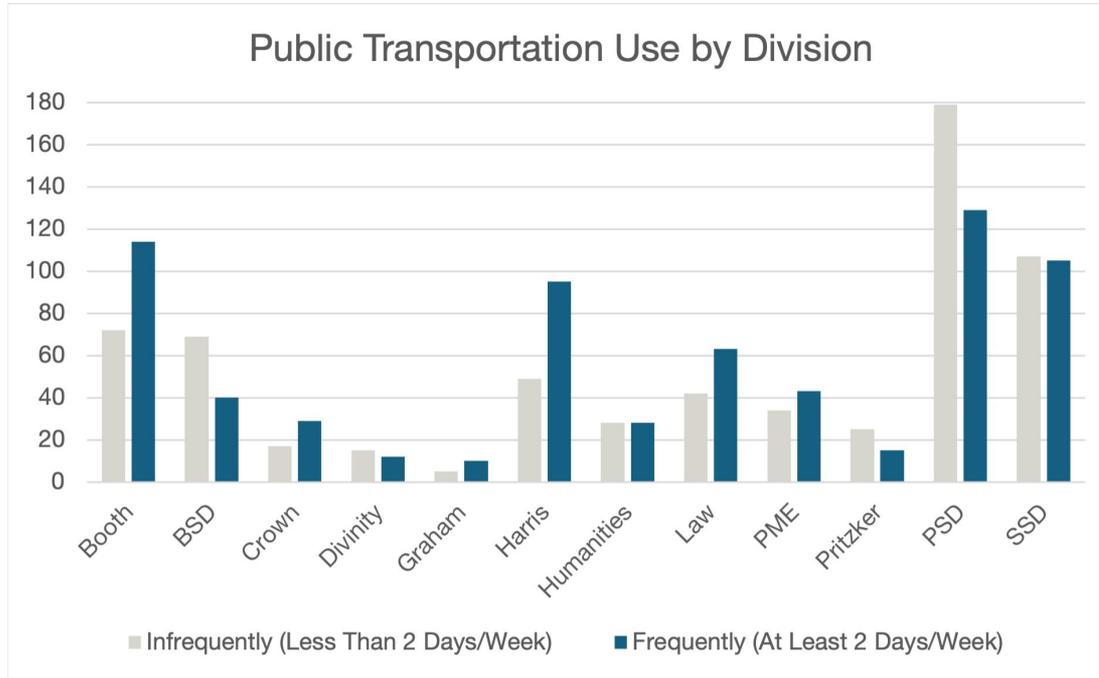
Frequency of Public Transportation Use

How often do you use the Chicago public transportation system for your commute?



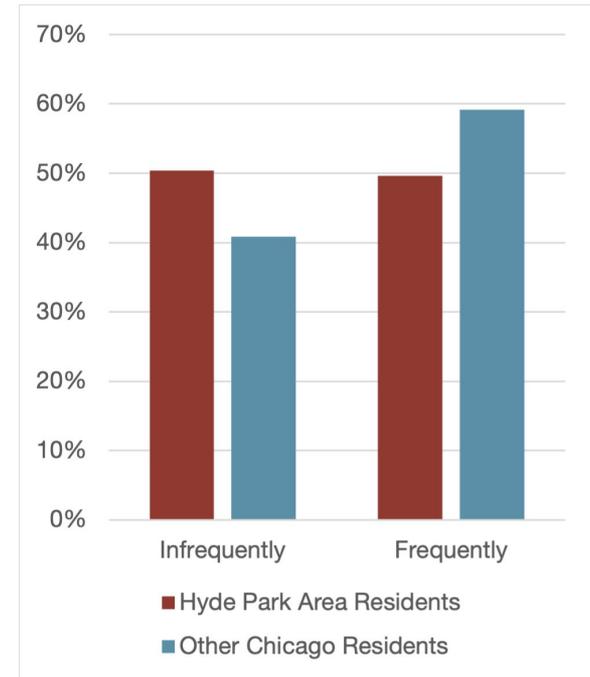
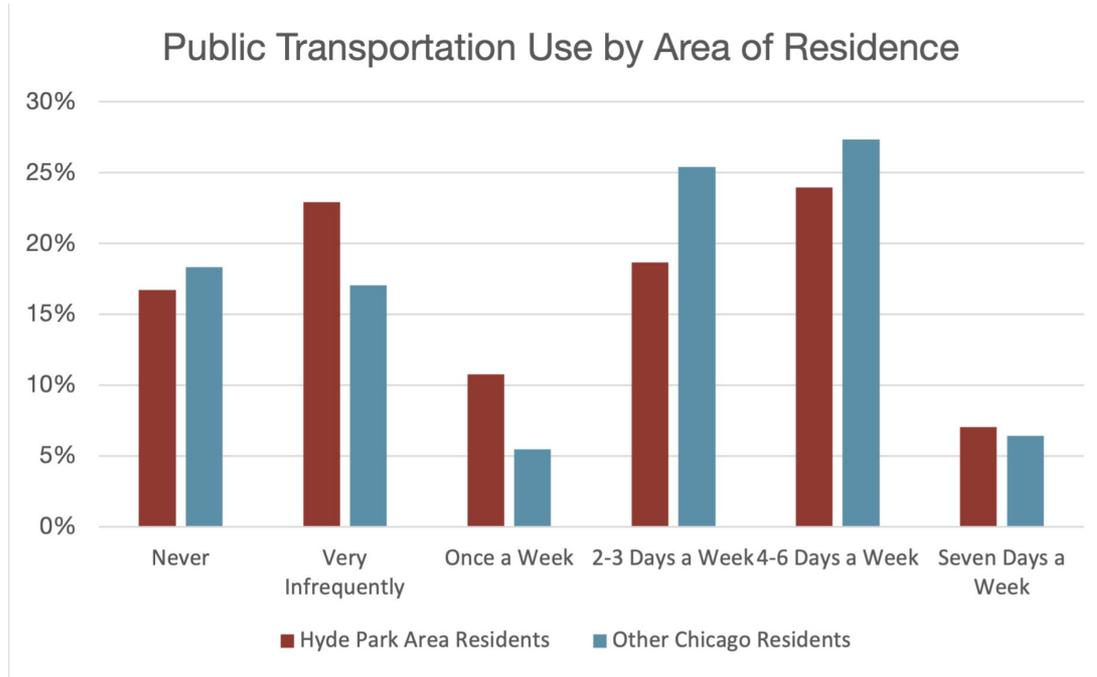
Most respondents use public transportation for their commute at least once a week

Frequency of Public Transportation Use



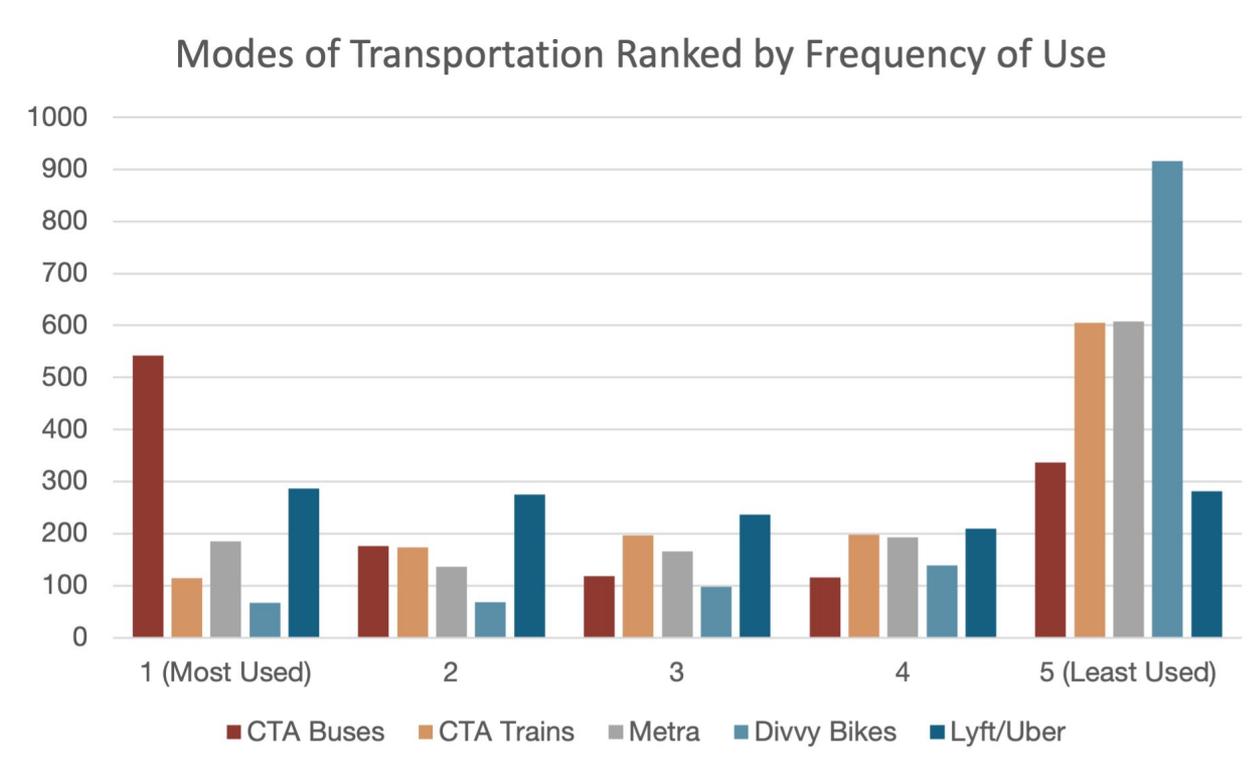
In Booth, Crown, Graham, Harris, Law, and PME, most respondents use public transportation for their commute frequently

Frequency of Public Transportation Use



Respondents who live outside of the Hyde Park area use public transportation for their commute more frequently

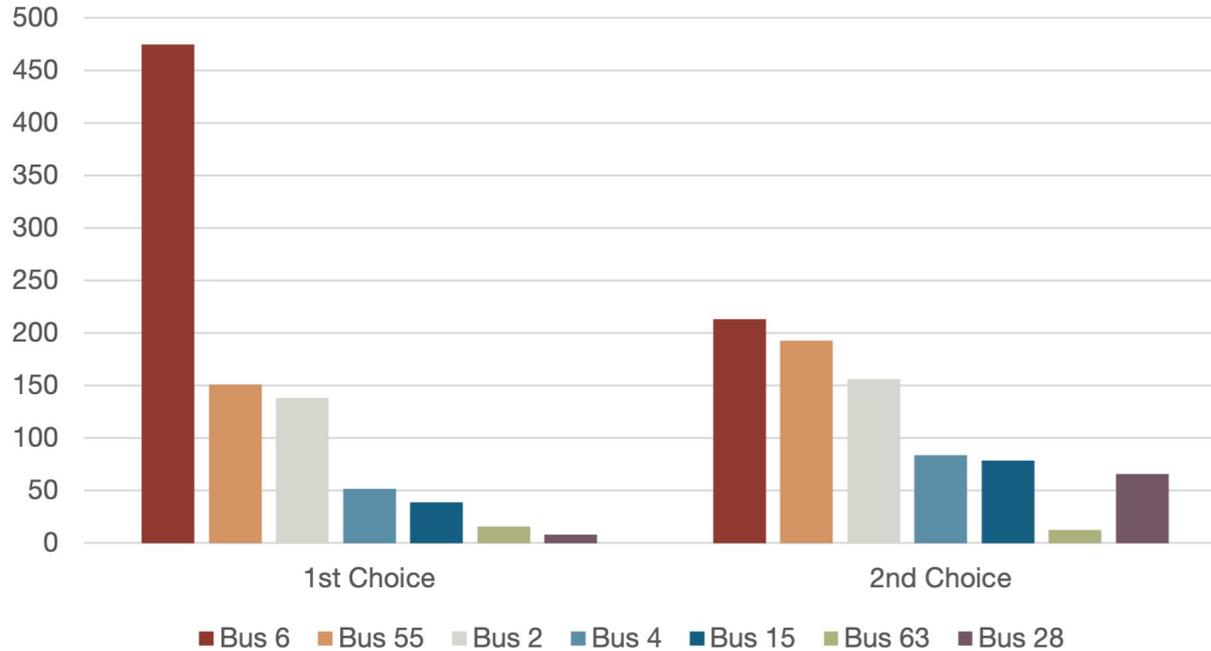
Modes of Public Transportation



CTA buses are the most frequently used mode of transportation, followed by rideshare

Modes of Public Transportation

Preferences for Subsidized CTA Bus Routes



The most popular bus route is the 6, followed by the 55 and the 2

★ *Results may be biased by students choosing to live in certain areas due to easy access to certain bus routes*

Recommendations for Public Transport and Infrastructure

- **Increased and subsidized access to CTA bus routes**
 - Similar to free ID taps for CTA buses 171/172, the University could offer free or subsidized access to popular bus routes such as the 6, 55, and 2
 - Divisions in which more students commute or are required to travel (including but not limited to Booth, Graham, Law, and Crown) would benefit from increased access to public transportation and a frequent, reliable downtown shuttle service
- **Insufficient street lighting in Hyde Park**
 - Several areas have been identified as lacking sufficient street lighting, specifically around the Midway and 55th/56th/57th Metra stations
 - We hope to work with Hyde Park and city officials to improve infrastructure, in particular, roads, parking availability, sidewalks, and street lighting, all of which have been identified as major issues in survey responses

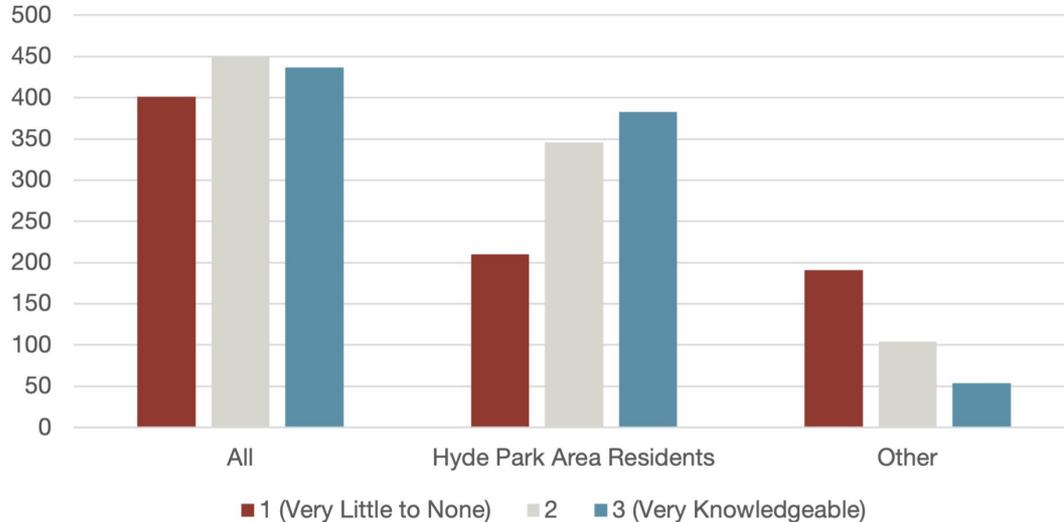


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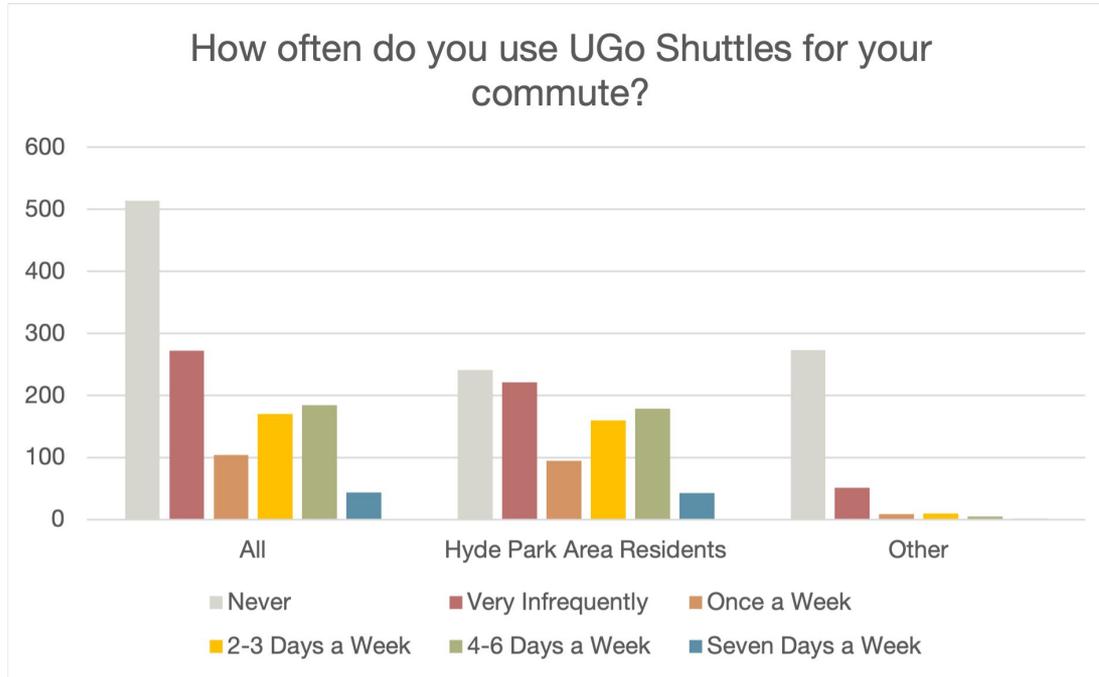


How much do you think you know about the free shuttle services that UChicago provides?



- Respondents are generally familiar with University shuttle services
- Hyde Park residents, who live near the shuttle service area, are significantly more knowledgeable than respondents who live outside of the area

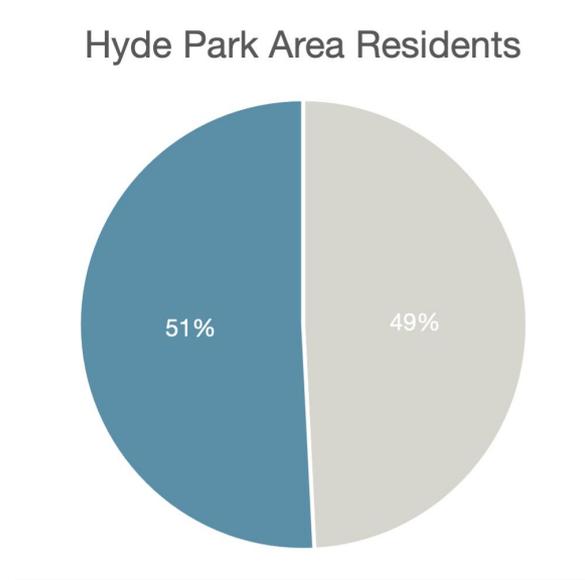
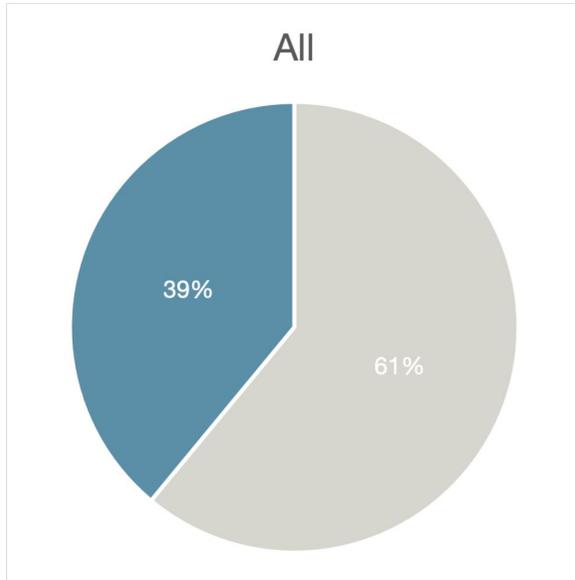
UGo Shuttles



- Most respondents do not use UGo Shuttles for their commute very frequently
- Hyde Park residents either rarely/never use UGo Shuttles, or if they do, tend to rely on UGo Shuttles for their commute 4-6 days/week
- Most respondents who never use UGo Shuttles do not live in the Hyde Park area



UGo Shuttles



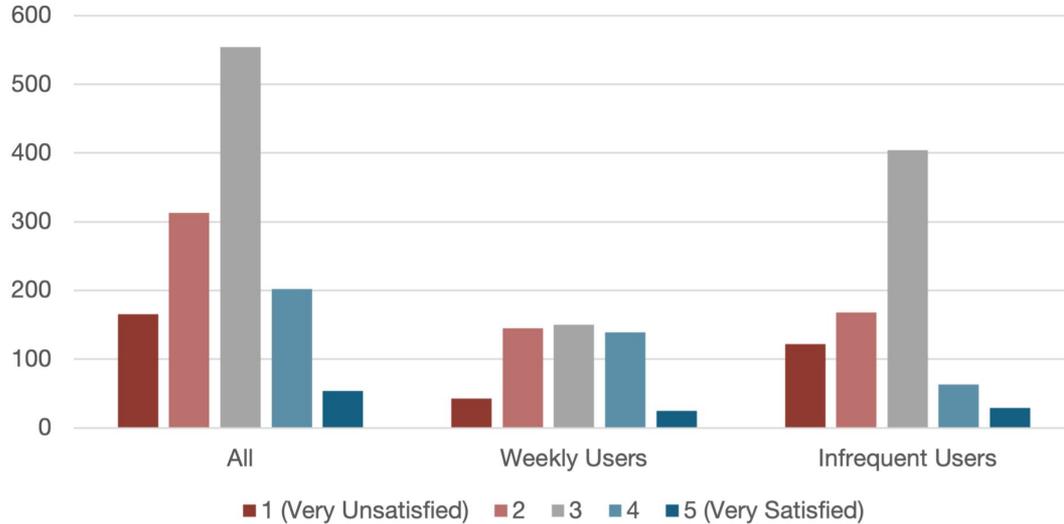
■ - Less than Weekly ■ - At Least Weekly



Slightly over half of respondents who live in Hyde Park use UGo Shuttles for their commute at least once a week



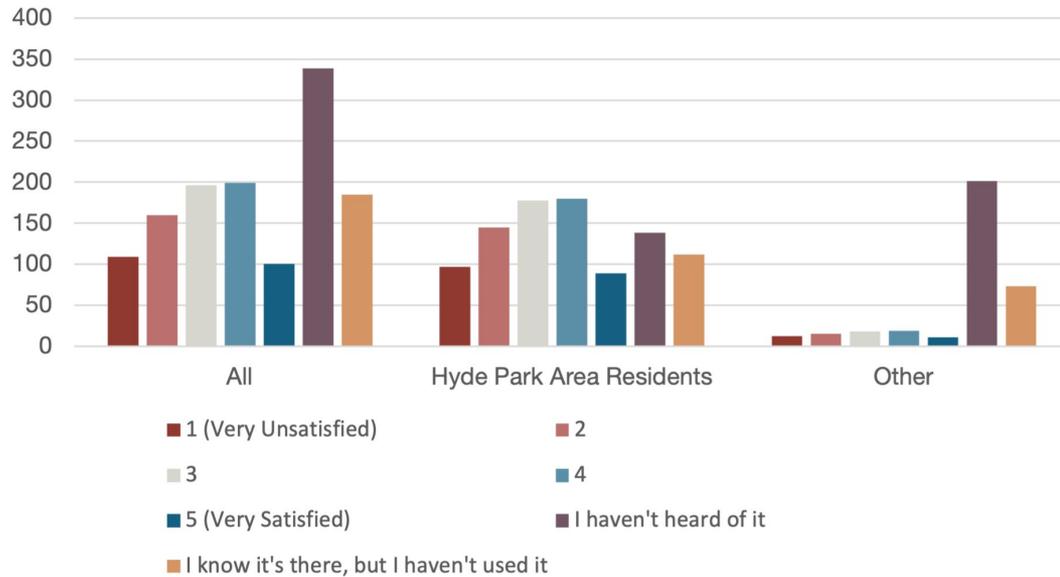
How do you feel about the current UGo Shuttle services that the university provides?



- Respondents are generally unsatisfied with UGo Shuttle services
- Even weekly users are not particularly satisfied with the services

TransLoc Rider App

How satisfied are you with the TransLoc Rider phone app?



- Respondents are slightly satisfied with the TransLoc Rider app
- Most respondents who have not heard of the TransLoc Rider app live outside of Hyde Park

Recommendations for University Transportation Services

- **TransLoc App**

- Improve accuracy of bus location
- Provide information regarding bus schedule so that students can plan accordingly and don't wait for buses that aren't running
- Provide real-time updates on bus status
- Implement route preference functionality

- **UGo Shuttles**

- Increased frequency and improved accuracy (reinstate shuttle frequency to every 15 minutes rather than every 30 minutes)
- Increase drop off / pick-up range as many community members live outside of the current shuttle service
- Offer larger shuttles for popular routes; students have waited 30 minutes for a shuttle only to have it pass as it was at capacity

